

## FAQ

**Where is The Beach at Governors Island located?** The Beach at Governors Island is located 800 yards from Manhattan's Southern tip.

Click [here](#) for directions to the Battery Maritime Building (BMB) where you jump on the ferry for a four-minute ride.

**How do I get to the BMB to catch the Water Taxi from Manhattan?**

Click [here](#) for directions

**Once at the BMB, where do I find the Water Taxi?** The Water Taxis will leave every 15 minutes from the BMB's Slip 5 on the Southern tip of Manhattan, located next to the Staten Island Ferry Terminal. The first ferry will leave at the published show door time.

**Which subways are closest to the BMB?** The closest subway stations to the BMB are: 1 at South Ferry, W at South Ferry and 5 at Bowling Green. It is also a short walk from the Wall Street area.

**How about by bus, taxi or car?** Various city bus lines also service the Battery Park area with stops near the ferry terminal. Taxis and cars may pull directly in front of the terminal for drop-offs only. There is NO parking at the terminal.

**What if I'm coming from Brooklyn?** There will be a concert-specific NY Water Taxi leaving from Brooklyn. Please check our Web site one week before the show. The first ferry will leave at the published show door time.

**How can I get tickets?**  You can purchase tickets online by clicking the TICKETS icon on any show page on our site. If tickets do not sell out in advance, they will be sold at the door on the night of the show at The Beach box office (cash only) located on the island.

**If a show is cancelled, where do I get a refund?** If a show is cancelled, refunds will be available at your point of purchase. Please note openers are always subject to change.

**What are my payment options at the venue?** We accept most forms of payment. We prefer cash, but we also accept American Express, MasterCard and Visa. We have ATMs on-site. The Beach at Governors Island box office is cash only. If tickets do not sell out in advance, they will be sold at the door on the night of the show (cash only).

**How old do I have to be to get onto The Beach?**  Everyone is allowed on The

Beach, but you must be over 21 to consume alcohol. Security is present at every show to verify your age.

**Does The Beach have seats?**  The Beach is general admission, but there are picnic tables and soft, glorious sand on which to sit if the mood hits you.

**Do I need to bring ID?**  Of course you do! Government-issued photo ID is required for entry to all shows.

**What kind of drinks do you have?**  The Beach has a full bar with plenty of water and soft drinks, plus a wide selection of tap and bottled beers, and wine and spirits.

**Do you serve food at The Beach?**  Yes, we have a delicious Beach Shack menu, and—if you're leading a healthy lifestyle—the Backstage Café serves things far healthier than ribs, burgers and fries.

**I have a blog. Do I count as press?**  Maybe, but don't ask us. Beach Management does not issue press passes or photo passes. All press inquires should be directed to the band's publicist, label or management.

**Can I get in for free?**  Maybe, but what are you going to do for us? Relationships are a two-way street. We are always in search of street-teamers and folks to flier. We can also offer you free admission if you have a nice boat that you will make available to us and our VIPs.

**Can you give me the contact of someone at the label?**  Unfortunately, we cannot give out that information, but Google and liner notes can probably help. You'll be surprised what you can find on the Internet. As we like to say around here, [JFGI](#).

**Can I bring my camera?**  Photo policy varies for different artists and is usually not determined until the day of show. You can bring a non-professional camera to most shows and inquire about the photo policy at the door or call 212-260-4700 on the day of show. Any camera with a removable lens is considered a professional camera and will not be allowed at The Beach.

**Can I record video or audio?** Sorry, but video and/or audio recording is not permitted.

**Do you have a coat check?**  No. It's a beach, silly. Leave your cold-weather gear at home.

**Can I smoke?**  We are outdoors so smoking is allowed. But, really, it's not very good for you, so why bother? Although if you must, go ahead.

**Is there re-entry?**  Absolutely not! There is NO re-entry, and all exits are final.

**Where do I park?**  There is no public parking at the Governors Island ferry building, which we call the BMB. There is garage parking for a fee across the street from the BMB. Better yet, go

green and take the subway.

## **Do you rent The Beach at Governors Island for private events? □**

Of course! We love to throw parties. Please send all inquires to Robert@MadDogPresents.com

## **Other Beach rules and FAQs: □**

Tickets purchased anywhere other than from our website are usually counterfeit and admittance will be denied.

No fliers, stickers, handbills.

You will be ejected for throwing ANYTHING.

All shows are general admission.

All bags will be searched.

No outside food, beverages, markers, spray paint, weapons (including pocketknives), musical instruments, chains or chain wallets, fireworks, flags, pets or drugs (or drug paraphernalia) will be permitted onto The Beach.

Handicapped seating is available. Please ask for assistance by our security.

You must show proof of age by government-issued photo ID and obtain a wristband to be served at the bar.

## **Can I Bring...**

### **Can I bring an umbrella to block the sun?**

Sorry, no, those block the view of other concert guests. There are shaded areas near The Beach where you can still hear the music.

### **Can I bring in eyedrops for my contact lenses?**

Yes, but they need to be in a marked container.

### **Can I bring a squirt gun or water mister?**

Sorry, these will not be allowed into the venue.

### **Can I bring lip balm?**

Yes.

### **Are strollers allowed into the venue?**

Yes, if it is for an infant/toddler.

### **Can my daughter bring her doll?**

Dolls are not allowed because some concert goers were using them to conceal illegal substances.

We are sorry that a few bad apples prevent your music loving children from bringing their favorite Cabbage Patch to our shows.

### What are considered professional cameras and professional digital cameras?

Any camera with a removable lens will be considered a professional camera and will not be allowed inside The Beach during performances.

### Can I bring an empty re-usable plastic bottle into the venue?

Yes, empty re-usable plastic bottles are OK.

### Can I bring alcohol into a show?

No alcohol can be brought onto The Beach from the outside.

### Can I bring my own food or water?

Food and water from outside will not be allowed.